Xplova Latest Update:
E5/E7/G3 Data Upload/Download Updates

- Chrome (April 2015)
- Firefox (March 2017)
- Microsoft Edge

The above browsers longer support Java plug-ins
To configure and use the upload or download
function on older Xplova devices, such as
E5/E7/G3, please use the following browsers:

- Internet Explorer (Windows) 11 or later download…
- Safari (Mac OS X) 10.1 or later download…

To make sure your experience is as smooth as possible, when using the two browsers listed above, please ensure that you have completed the following steps:

1. Download/update Java

How do I run or enable Java in my browser?

2. Check your Java support settings

* Please click here for more details: **"How to unblock Java applications"**

3. Update your IE/Safari browser to the latest version

* Please click here for more details: **"How to check if I am using IE11 or later?"**

* Please click here for more details: **"How to check if I am using Safari 10.1 or later?"**

4. Check your IE browser security settings

* Please click here for more details: **"How to enable Java in IE"**

5. Enable Java.

Which version of Internet Explorer am I using?

Open Internet Explorer, select the **Tools** ⚙ button (or the **Help** button if you're using Internet Explorer 8) and then choose **About Internet Explorer**.

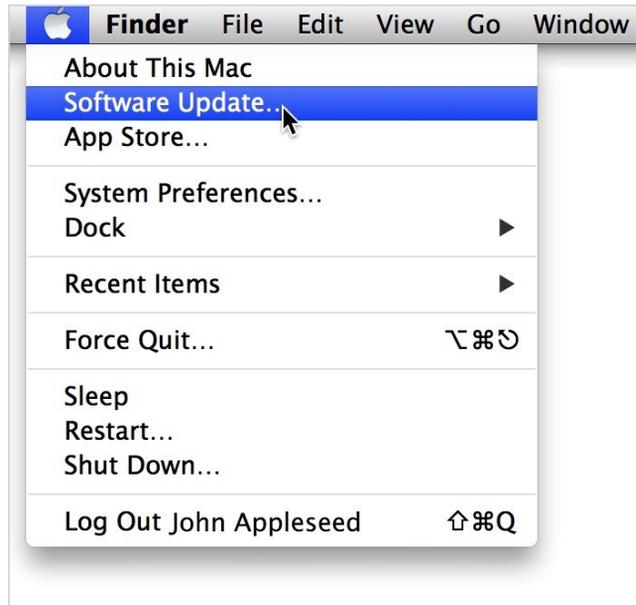Put a check mark in the "Install New Versions Automatically" check box and click "Close".

Which version of Safari am I using?

The Safari browser version can be found by choosing "**About Safari**" from the "**Help**" menu. The small pop-up window will display the required information.

Update to the latest Safari

1. **Click the Apple Menu icon.** It's an apple-shaped icon in the top-left corner of the screen.
2. **Click Software Update.** After a moment, you'll see a window pop up with several update options.

1. **Make sure the "Safari" box is checked.** You can elect to update to a newer version of OS X (e.g., Yosemite) from this window as well, though doing so will take some time.
2. **Click Install [number] Items.** This button is in the bottom-right corner of the "Update" window. Doing so will install each item next to which you placed a checkmark.
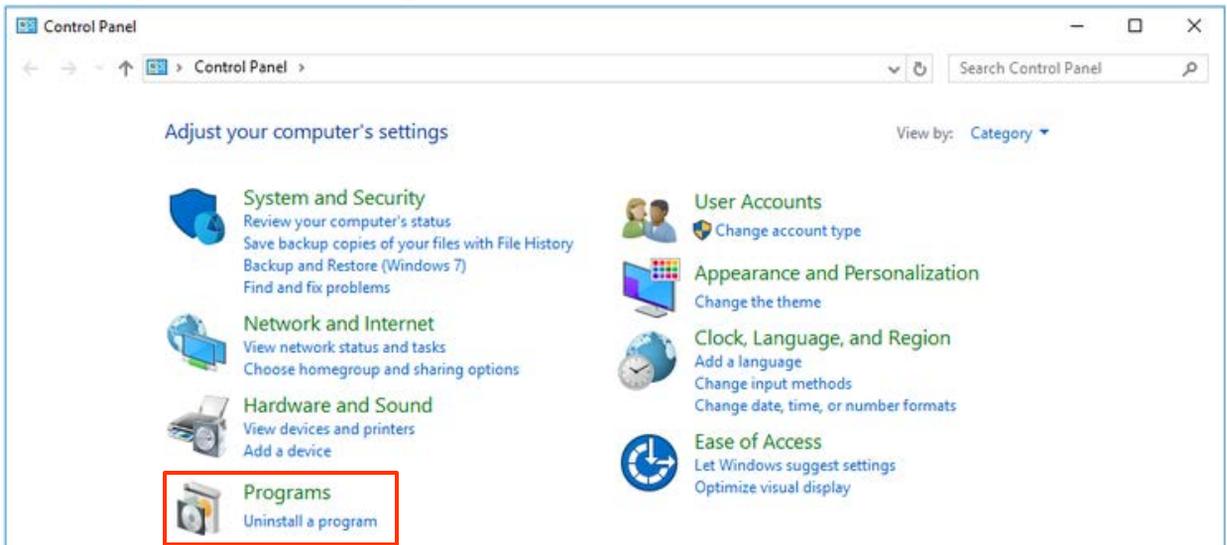
Since Java 7 Update 51, Java by default blocks self-signed and unsigned applets when using the High security setting. Because web pages usually use unsigned or self-signed Java applets, users may find that even they use IE, they are often blocked from updating or downloading Java.
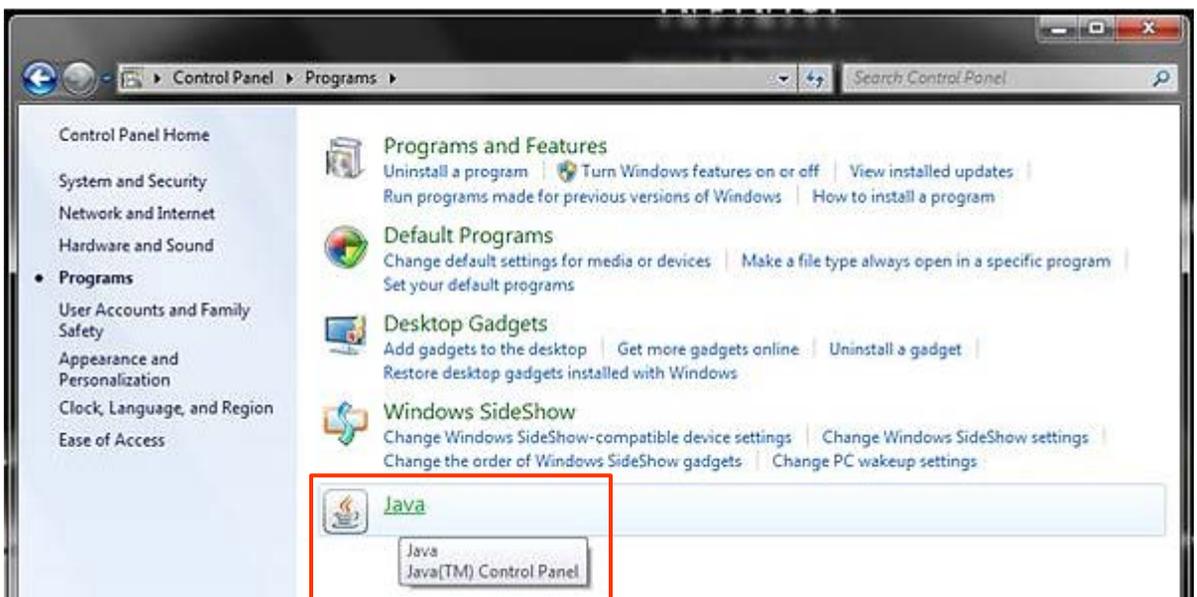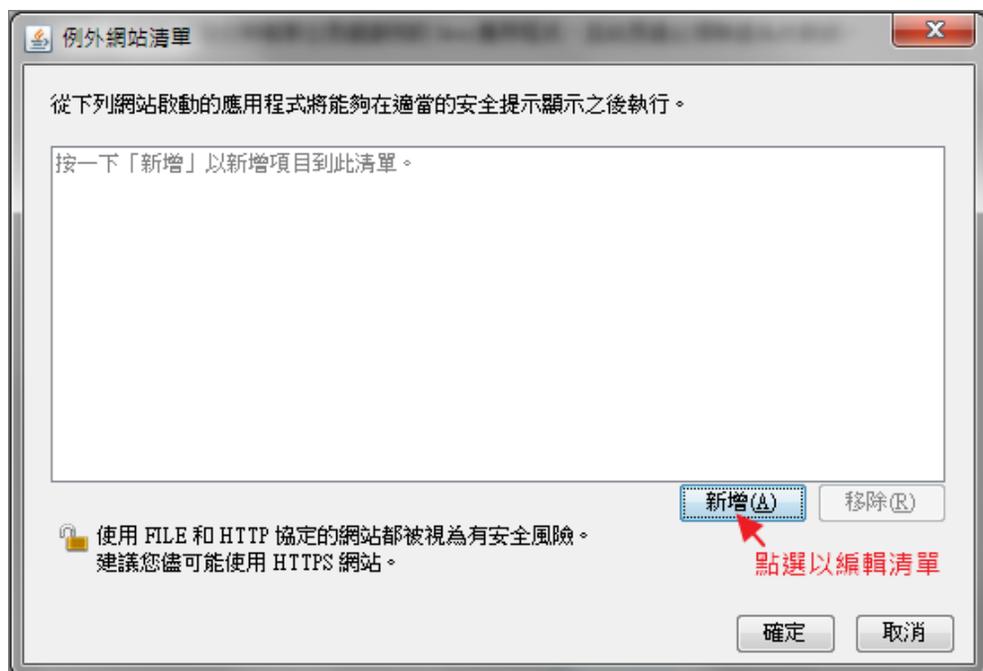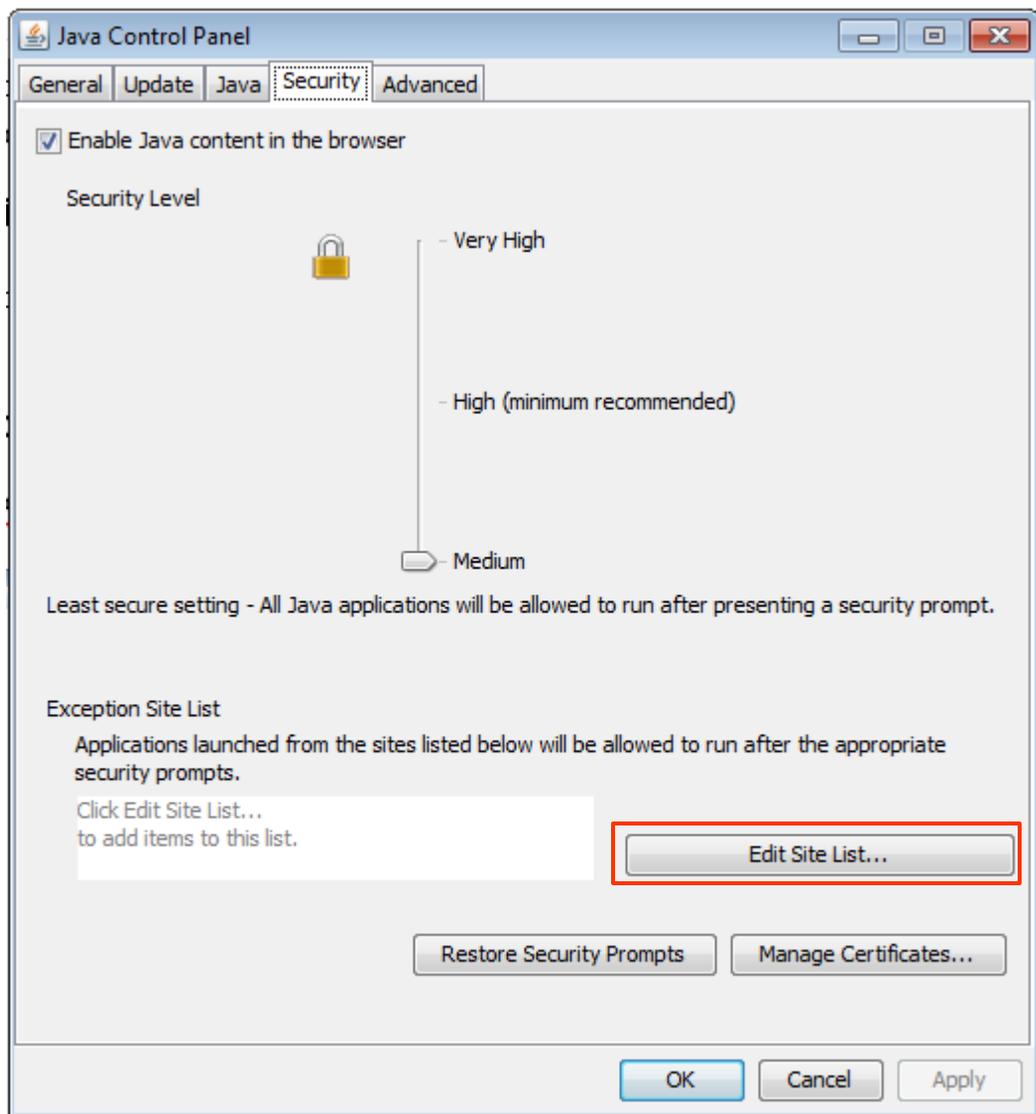
How to unblock Java applications?

1. Lower your security level
2. Edit the Exceptions Site List to include www.xplova.com

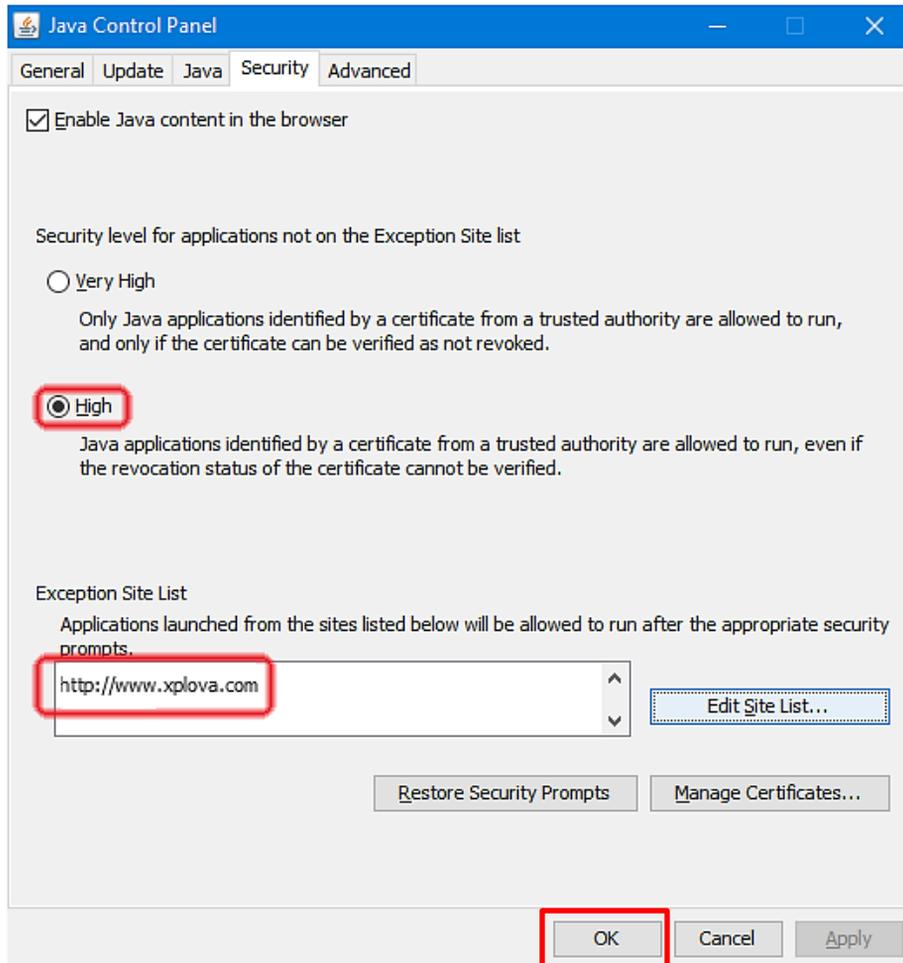First, please find [Programs] under [Control Panel]

Click [Java] or [Java (32 bit)] to open the Java Control Panel

Java Control Panel

General | Update | Java | **Security** | Advanced

☑ Enable Java content in the browser

Security Level

🔒

— Very High

— High (minimum recommended)

▷— Medium

Least secure setting - All Java applications will be allowed to run after presenting a security prompt.

Exception Site List

Applications launched from the sites listed below will be allowed to run after the appropriate security prompts.

Click Edit Site List...
to add items to this list.

Edit Site List...

Restore Security Prompts | Manage Certificates...

OK | Cancel | Apply

例外網站清單

從下列網站啟動的應用程式將能夠在適當的安全提示顯示之後執行。

按一下「新增」以新增項目到此清單。

新增(A) | 移除(R)

點選以編輯清單

🔓 使用 FILE 和 HTTP 協定的網站都被視為有安全風險。
建議您儘可能使用 HTTPS 網站。

確定 | 取消

Paste or enter http://www.xplova.com, then click the [Add] button
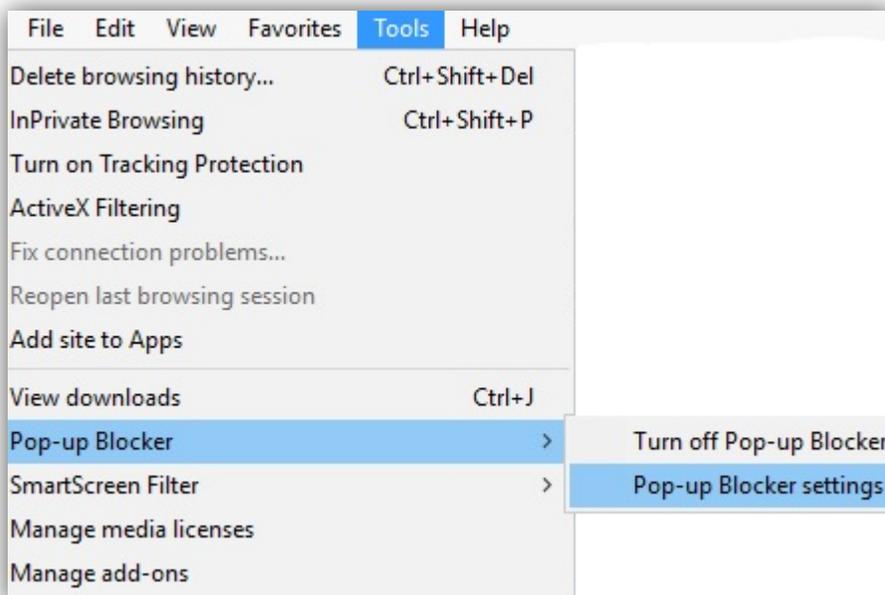

Click **OK** to exit the settings screen.

How to Enable Java in IE

Download the latest version of **IE (Internet Explorer 11 or later)
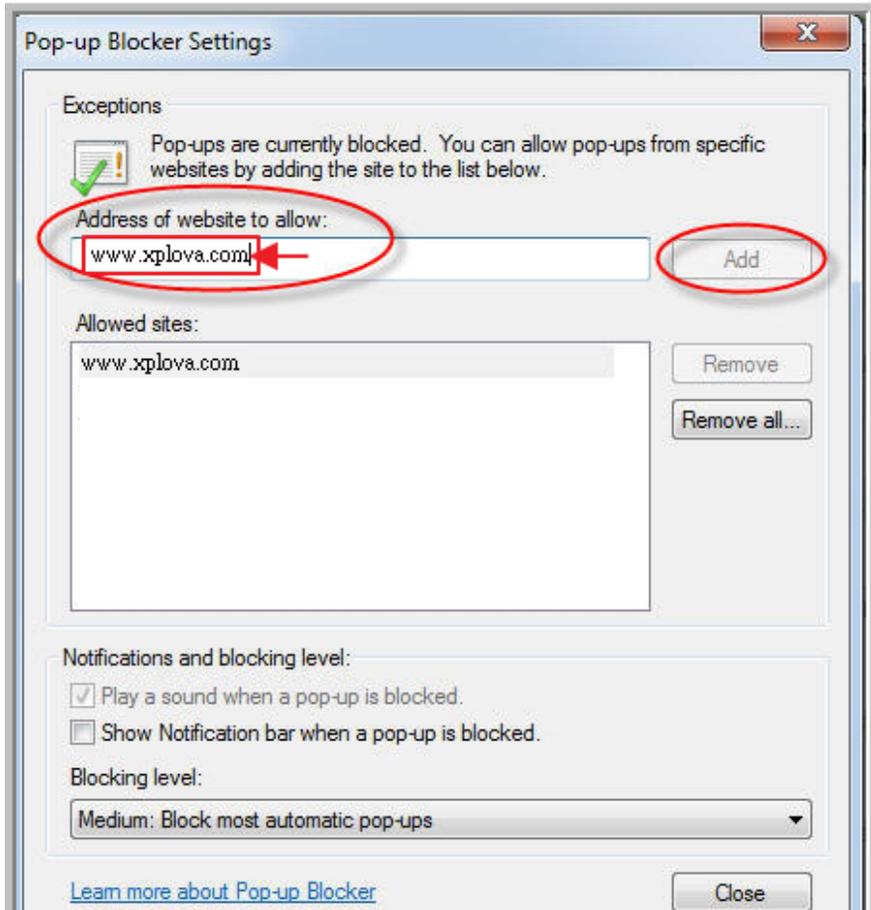Latest Internet Explorer Downloads**

Start the browser, select [**Tools**] option from the toolbar at the top:
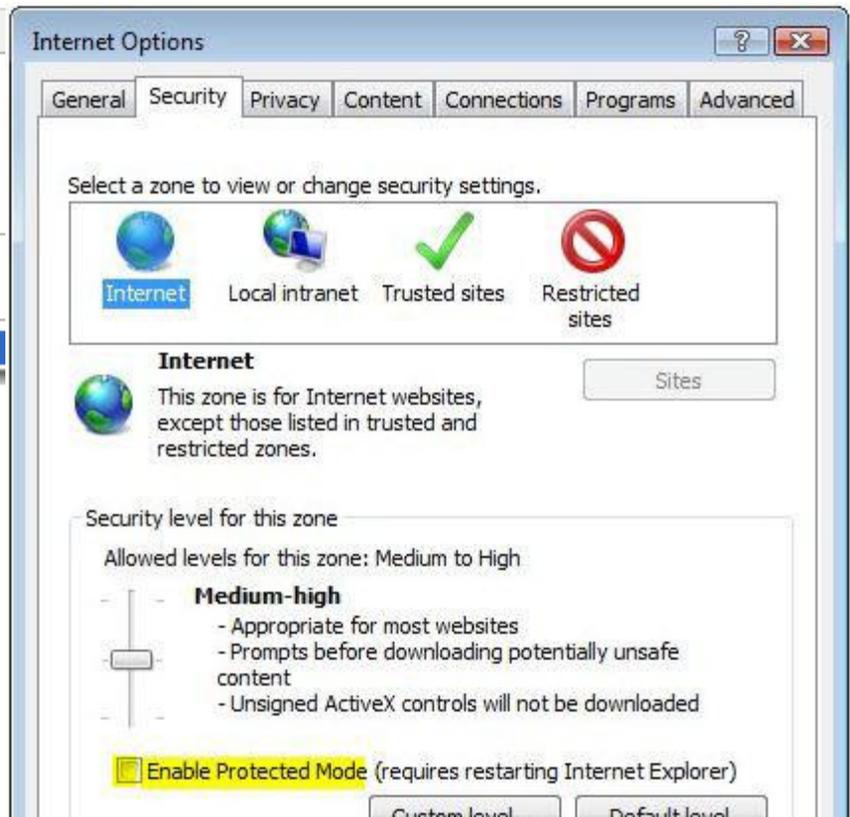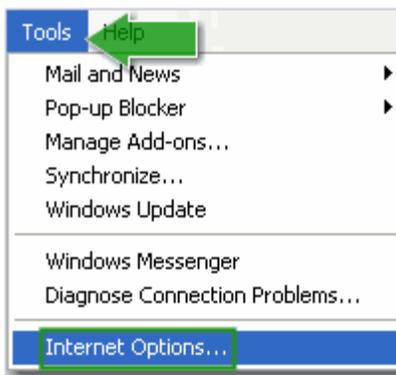1. Uncheck [ActiveX Filtering]

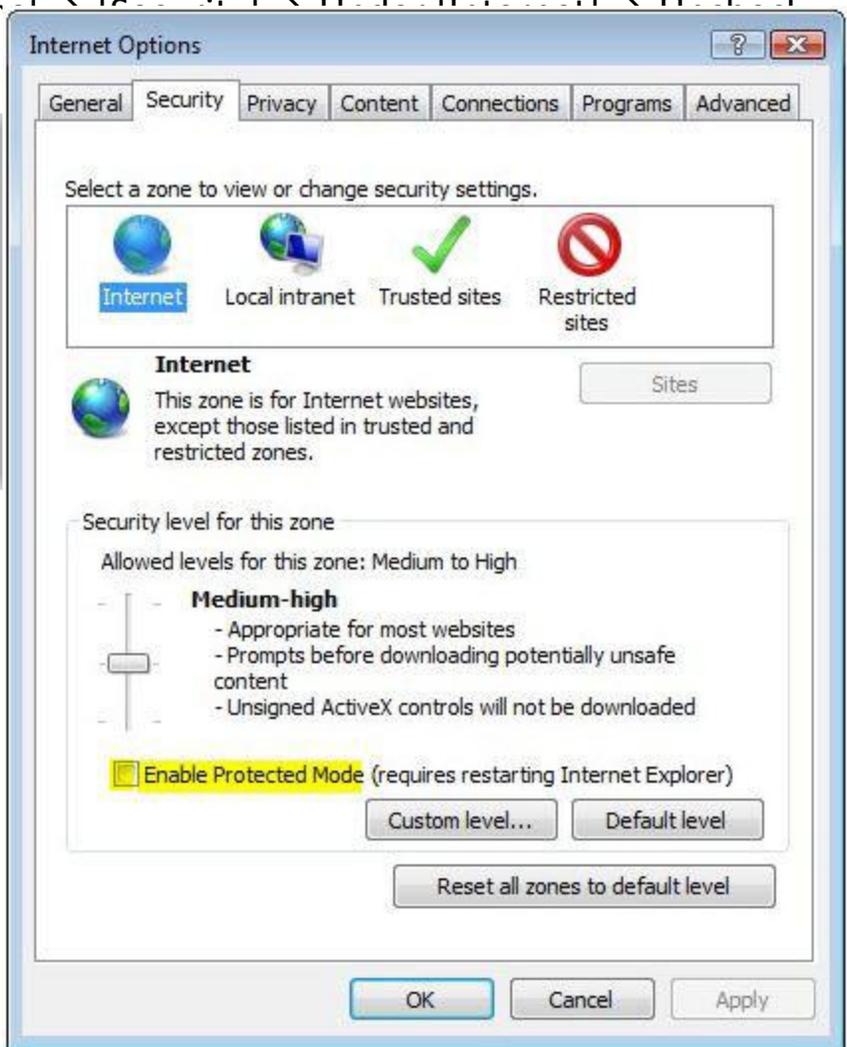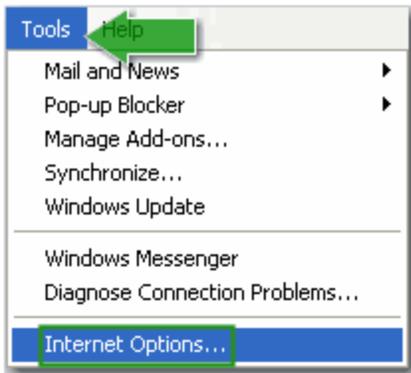2. Go to [Pop-up Blocker] ☐ Select [Pop-up Blocker settings]

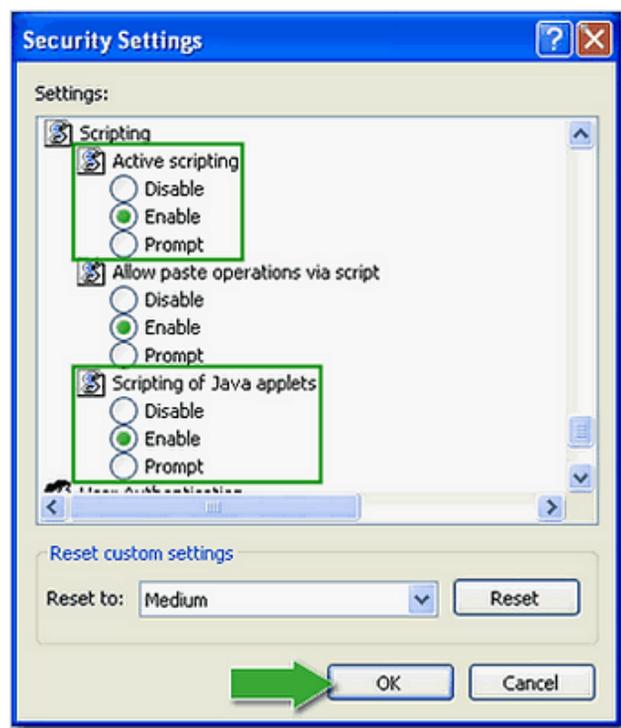Under [Address of website to allow:], enter www.xplova.com

3. Go to [Internet Options] → [Security] → Under [Internet] → Uncheck [Enable Protected Mode], then click [Default Level] → Click [Custom Level]

3. Go to [Internet Options] → [Security] → Under [Internet] → Uncheck [Enable Protected Mode
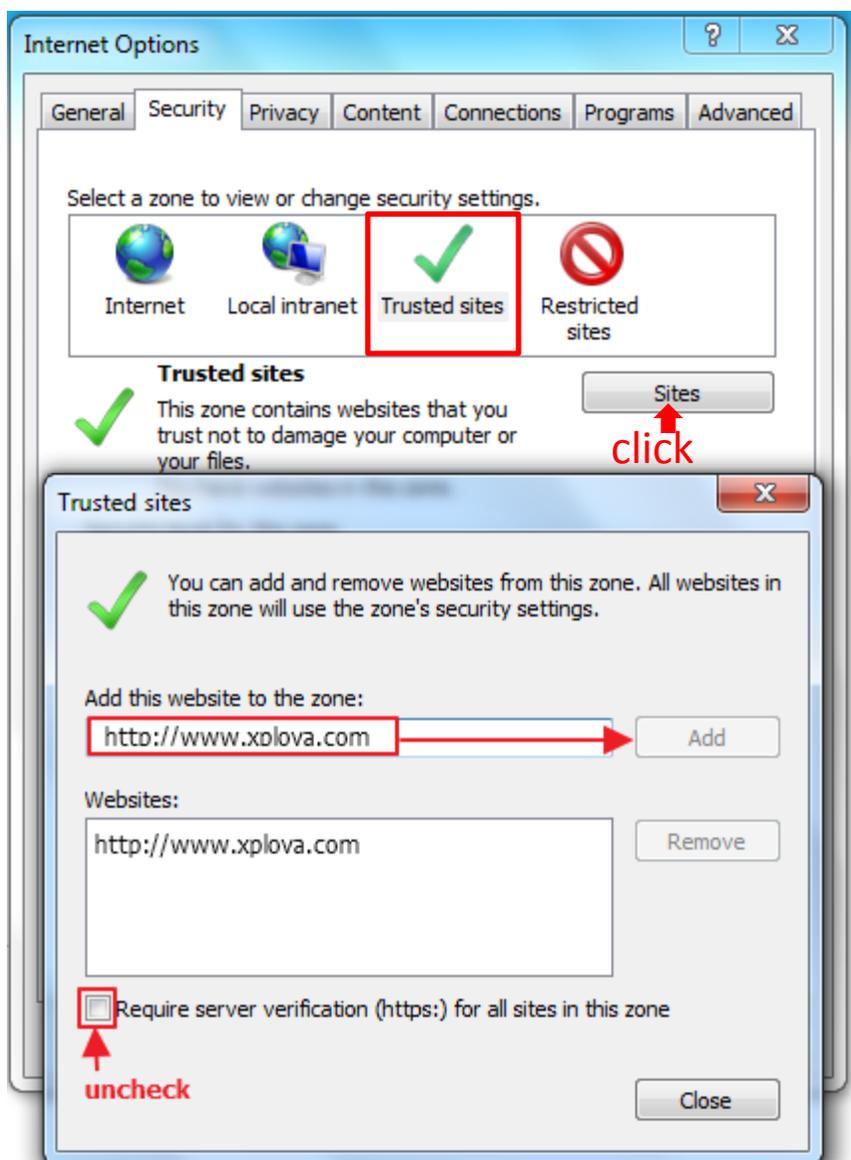

Under [Scripting], set both [Active scripting] and [Scripting of Java applets] to [Enable].

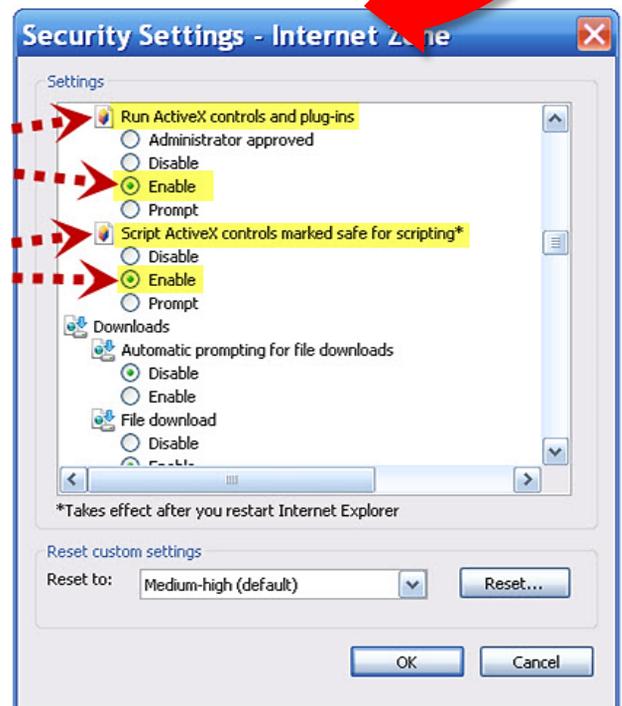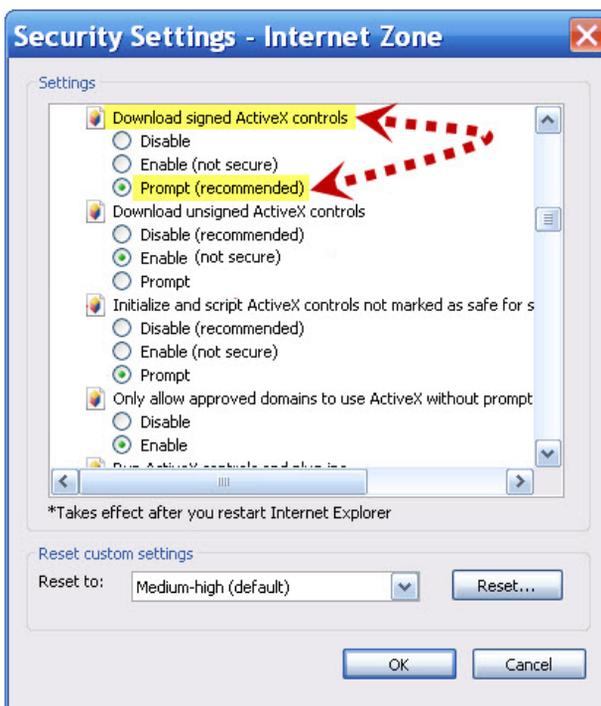Click [**OK**] as necessary to exit the configuration screen and complete the operation.
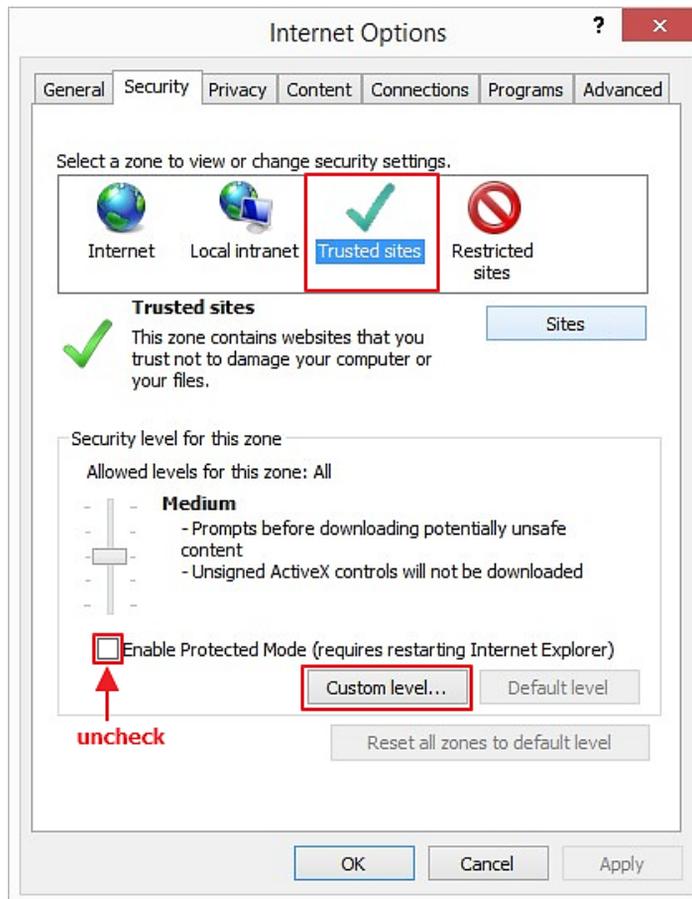
Then go to [Internet Options] → [Security] → [**Trusted sites**] and click on [Sites]

Then add http://www.xplova.com and https://www.xplova.com to trusted sites.
* Do not check the [Require server verification (https:) for all sites in this zone] option.

Then go to [Internet Options] → [Security] → [**Trusted sites**]
Under [Security], do not check [Enable Protected Mode], then click
[Default Level] → click [Custom Level], then under [**ActiveX controls and plug-ins**], set [Download signed ActiveX controls], [Run ActiveX controls and plug-ins] and [Script ActiveX controls marked safe for scripting] options all to [Enable].

Configuration complete!